

QUALITY POLICY

Purpose

The purpose of this Quality Policy is to ensure Waiotahi consistently delivers high-quality products and services that meet customer expectations and comply with applicable standards, regulations, and legal requirements. We are committed to continuous improvement and fostering a culture of quality throughout the organisation.

Statement

Waiotahi is committed to consistently delivering high-quality services that meet or exceed customer expectations. We adhere to relevant industry standards, regulations, and best practices, ensuring continuous improvement and innovation. Our focus is on fostering a culture of quality, where every individual is empowered to contribute to maintaining the highest standards.

Key Principles

We are committed to delivering exceptional service that aligns with our company values: **Own It, Never Say Can't, Speak Up, and Bring It In.**



Kaua korero he

- We are dedicated to educating and supporting our people to grow their skills and competence, reinforcing our culture of continuous improvement and solution-oriented thinking.
- We regularly monitor, maintain, and audit our management systems to identify opportunities for improvement. This ensures that we remain at the forefront of industry standards and continue to evolve in line with best practices.



Korero mai

- We are committed to fostering strong, consistent relationships with our clients, stakeholders, and the community. We believe in engaging openly, delivering on promises, and cultivating trust.



Whaka piri mai

- We are passionate about delivering high-quality outcomes that reflect our pride in the work we do. We embrace the philosophy of "do it once, do it right" to ensure every project is executed with precision and care.



Mahia te mea tika

- We aim to be the preferred supplier of civil contracting and transportation solutions in our region by consistently meeting or surpassing client expectations. We achieve this by prioritizing quality, reliability, and timely delivery in all our services.



Spike Petersen
Managing Director
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